



MANICALAND STATE UNIVERSITY OF APPLIED SCIENCES

FACULTY OF AGRIBUSINESS AND APPLIED SOCIAL SCIENCES

HUMAN RESOURCE MANAGEMENT DEPARTMENT

INDUSTRIAL SOCIOLOGY

CODE: SSHR127

SESSIONAL EXAMINATION

DECEMBER 2023

DURATION: 3 HOURS

EXAMINER: DR KAJONGWE C

INSTRUCTIONS & INFORMATION

- 1. This paper contains 2 sections with 6 Questions*
 - 2. Section A is compulsory*
 - 3. Answer any **three** other questions from Section B*
 - 4. Total marks 100*
 - 5. You are reminded of the need for good English and clear presentation in your answers*
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SECTION A

1. Discuss any **five** consequences of Industrial Revolution and its implications to industrial sociology. **(25 marks)**

SECTION B

2. Analyse any **five** effects of employees' behaviour at the workplace. **(25 marks)**
3. Evaluate the effect of wage determination on employee relations at the workplace. **(25 marks)**
4. Examine the influence of industrial conflicts at the workplace. **(25 marks)**
5. Discuss any **five** strategies for improving industrial relations in the contemporary business environment in Zimbabwe. **(25 marks)**
6. Analyse the implications of Labour Process Theory in managing employees in organisations. **(25 marks)**

END OF EXAMINATION