



MANICALAND STATE UNIVERSITY OF APPLIED SCIENCES

FACULTY OF AGRIBUSINESS AND APPLIED SOCIAL SCIENCES

HUMAN RESOURCE MANAGEMENT DEPARTMENT

ORGANISATIONAL BEHAVIOUR

CODE: SSHR211/HHRM211

SESSIONAL EXAMINATION

DECEMBER 2023

DURATION: 3 HOURS

EXAMINER: MR B. CHISIRI

INSTRUCTIONS & INFORMATION

- 1. This paper contains 2 sections with 6 Questions*
 - 2. Section A is compulsory*
 - 3. Answer any **three** other questions from Section B*
 - 4. Total marks 100*
 - 5. You are reminded of the need for good English and clear presentation in your answers*
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SECTION A

1. 'Organisational behaviour (OB) is an assortment of various disciplines put together.' Examine this statement with reference to any **five** disciplines from which OB originates. **(25 marks)**

SECTION B

2. 'The complex nature of organisational life and the critical evaluation of organisational phenomena is best expressed metaphorically.' Examine the validity of this assertion with reference to any **four** organisational metaphors by Morgan (1986). **(25 marks)**
- 3 'The Hawthorne studies by Elton Mayo are the genesis of organisational behaviour in the workplace.' Examine the contribution of these experiments to the understanding of employee behaviour in organisations today. **(25 marks)**
4. Examine the group development stages according to Bruce. W. Tuckman (1965) **(25 marks)**
5. Examine the phases of organisational development by Lippit, Wattson and Westely (1958). **(25 marks)**
6. Examine any **five** ways of maintaining organizational culture **(25 marks)**

END OF EXAMINATION