



MANICALAND STATE UNIVERSITY OF APPLIED SCIENCES

FACULTY OF AGRI BUSINESS

DEPARTMENT: TOURISM AND HOSPITALITY MANAGEMENT

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MODULE: HOSPITALITY AND TOURISM LAW
CODE: THMA 215

SESSIONAL EXAMINATIONS
NOVEMBER/DECEMBER 2022

DURATION: 3 HOURS

EXAMINER: Mr V BASERA

INSTRUCTIONS

1. *Section A is compulsory*
 2. *Answer **any three** questions from Section B*
 3. *Each question carries 25 marks*
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SECTION A

QUESTION 1

- a. How is law defined? [3 marks]
- b. List and define the four sources of law. [8 marks]
- c. Name four differences between civil and criminal law. [4 marks]
- d. Describe three alternative ways of resolving disputes [10 marks]

SECTION B

QUESTION 2

- a. What are the six essential elements of a contract? [6 marks]
- b. Outline categories of people that lack contractual capacity and why? [8 marks]
- c. As a general rule, are contracts entered on the Internet valid? If so what elements must be present for them to be valid? [4 marks]
- d. What are advantages and disadvantages of including a no-cause termination clause? [7 marks]

QUESTION 3

Describe the duties owed a guest in a hotel precisely in the following areas.

- i) Cleanliness. [5 marks]
- ii) Bed, chairs and other seats. [4 marks]
- iii) Windows, window fixtures and screens. [4 marks]
- iv) Electrical and heating hazards. [4 marks]
- v) Animal and insects. [4 marks]
- vi) Bathrooms [4 marks]

QUESTION 4

- a.** Why do governments require businesses to be licensed? [5 marks]
- b.** State the consequences for operating a business without a valid license [4 marks]
- c.** What are the three categories of people that a business is not allowed to sell alcohol? [4 marks]
- d.** Describe the six types of insurance. [12 marks]

QUESTION 5

Discuss the circumstances in which an employee is afforded the following types of leave:

- a.** Maternity leave [8 marks]
- b.** Sick leave [5 marks]
- c.** Vacation leave [7 marks]
- d.** Special leave [5 marks]

QUESTION 6

Briefly outline only three key acts (legislations) that govern operations of tourism and hospitality operations with reference to examples. In your outline bring out the aims of the acts. [25 marks]

-----**END OF EXAMINATION**-----