#### MANICALAND STATE UNIVERSITY OF APPLIED SCIENCES



FACULTY OF APPLIED SOCIAL SCIENCES

**PSYCHOLOGY DEPARTMENT**

**EMOTIONAL INTELLIGENCE**

**CODE: HPSY425**

### SESSIONAL EXAMINATIONS

### DECEMBER 2022

**DURATION: 3 HOURS**

**EXAMINER: MR I.SIFELANI**

## INSTRUCTIONS

*1. Answer any* ***FOUR*** *questions.*

*2. Total marks* ***100****.*

**Question 1**

(a) Define the term ***emotion****.*  **(2 marks)**

(b) Explain how basic emotions are processed in the brain’s fast path way.

**(8 marks)**

(c) ‘The most important communicator of emotion is the face’. Justify this statement. **(15 marks)**

**Question 2**

With the aid of appropriate examples, assess the relationship between **emotional intelligence** and the following:

(a) Leadership **(5 marks)**

(b) Pro-social behavior **(5 marks)**

(c) Problem behavior **(5 marks)**

(d) Academic performance **(5 marks)**

(e) Sports performance of athletes **(5 marks)**

**Question 3**

Examine the five components of emotional intelligence. **(25 marks)**

**Question 4**

“Women and men differ significantly in how they experience their emotions”. Discuss. **(25 marks)**

**Question 5**

Relationship problems have been cited as one of the causal factors which have led to an increase in suicide cases in Zimbabwe. Explain how the knowledge of emotional intelligence can be utilized to promote positive relationships. **(25 marks)**

**Question 6**

Compare and contrast any two theories of emotions. **(25 marks)**

**END OF EXAMINATION**