

MANICALAND STATE UNIVERSITY OF APPLIED SCIENCES

FACULTY OF APPLIED SOCIAL SCIENCES
HUMAN RESOURCE MANAGEMENT DEPARTMENT
MANAGEMENT & LABOUR
CODE: HHRM 111

SESSIONAL EXAMINATIONS

MAY/JUNE 2020

DURATION: 3 HOURS

EXAMINER: MR N MUCHONGWE

INSTRUCTIONS & INFORMATON

- 1. Section A is compulsory.*
 - 2. Answer ANY **three** other questions from section B*
 - 3. Total marks 100*
 - 4. You are reminded of the need for good English and clear presentation in your answers.*
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SECTION A

1. Critically evaluate the relevance of Maslow's Needs Hierarchy in the modern business community. **(25 marks)**

SECTION B

2. Examine any **five** ways that managers can use in dealing with specific barriers to effective planning. **(25 marks)**
3. Critically evaluate the relevance of the scientific management theory to present day business organisations. **(25 marks)**
4. Using practical examples, discuss Fayol's fourteen (14) principles of management. **(25 marks)**
5. Briefly explain the differences between the following terms as used in management
 - i. Vision Statement and Mission statement. **(6 marks)**
 - ii. Effective Delegation and Effective Communication. **(6 marks)**
 - iii. Managerial Roles and Managerial Skills. **(6 marks)**
 - iv. Situational Approach & the Universalistic Approach to management. **(7 marks)**
6. Discuss why classical management theories are often referred to as machine theories. **(25 marks)**

END OF EXAMINATION