



MANICALAND STATE UNIVERSITY OF APPLIED SCIENCES

FACULTY OF APPLIED SOCIAL SCIENCES
HUMAN RESOURCE MANAGEMENT DEPARTMENT

MANAGEMENT & LABOUR

CODE: HHRM 111

SESSIONAL EXAMINATIONS

NOV/DEC 2019

DURATION: 3 HOURS

EXAMINER: MR N MUCHONGWE

INSTRUCTIONS & INFORMATION

1. *Answer ANY **Four** questions.*
 2. *Total marks 100*
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1. a) i. Explain the managerial function of control in organisations. [3]
ii. Outline any **four** reasons for control in organisations. [4]
b) Using examples, differentiate between the following terms as used in management:
 - i. Mission Statement and Vision Statement. [6]
 - ii. Organizational Efficiency and Organizational Effectiveness. [6]
 - iii. Managerial roles and Managerial Skills. [6]
2. Critically assess the practical value of Maslow's Needs Hierarchy in getting things done in the organisation. [25]
3. Examine how management may overcome any **five** barriers to effective planning. [25]
4. Assess the relevance of the scientific management theory to present day business organisations. [25]
5. a) Explain the major differences between *informal* and *formal* organisations. [10]
b) Explain any **five** benefits associated with informal groups as they are found in large entities. [15]
6. Examine the key steps that are followed in the rational decision making process. [25]

END OF EXAMINATION