

MANICALAND STATE UNIVERSITY OF APPLIED SCIENCES

FACULTY OF APPLIED SOCIAL SCIENCES HUMAN RESOURCE MANAGEMENT DEPARTMENT WORK PLACE INDUSTRIAL RELATIONS CODE: HHRM223

SESSIONAL EXAMINATIONS

OCTOBER 2021

DURATION: 3 HOURS

EXAMINER: MR D. CHIBHOYI

INSTRUCTIONS & INFORMATION

- 1. This paper contains 2 sections with 6 Questions.
- 2. Section A is compulsory.
- 3. Answer ANY three other questions from section B.
- 4. Total marks 100.
- 5. You are reminded of the need for good English and clear presentation in your answers.

SECTION A

1. Discuss any **five** factors characterizing workplace labour relations during pre-independence era in Zimbabwe. (25 marks)

SECTION B

- 2. Examine any **six** different needs of social partners influencing workplace industrial relations in the Zimbabwean context. (25 marks)
- 3. Discuss any **five** reasons why victims of workplace sexual harassment do not always make official report of sexual assault. (25 marks)
- 4. Evaluate any **five** ways in which nepotism affects performance and productivity of an organization of your choice. (25 marks)
- 5. Assess the validity of any **five** reasons why employees join trade unions in Zimbabwe. (25 marks)
- 6. Discuss the utility of the "Conflict quadrant" in resolving conflicts between individuals and groups in workplaces. (25 marks)

END OF EXAMINATION