



# MANICALAND STATE UNIVERSITY OF APPLIED SCIENCES

## FACULTY OF AGRIBUSINESS AND APPLIED SOCIAL SCIENCES

APPLIED PSYCHOLOGY DEPARTMENT

EMOTIONAL INTELLIGENCE

CODE: HPSY425

SESSIONAL EXAMINATIONS

APRIL 2024

DURATION: 3 HOURS

EXAMINER: MR I. SIFELANI

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### ***INSTRUCTIONS***

- 1. Answer **any** 4 questions.*
- 2. Total marks **100**.*

**Question 1**

- a. With the aid of relevant examples, explain any **three** triggers of anger. **(9 marks)**
- b. Examine any **four** functions of constructive anger. **(16 marks)**

**Question 2**

Evaluate the importance of emotional intelligence in the workplace. **(25 marks)**

**Question 3**

Distinguish between trait and ability model of emotional intelligence. **(25 marks)**

**Question 4**

Argue for the assertion; ‘Most emotions are expressed in non-verbal behaviors’. **(25 marks)**

**Question 5**

Assess the role of emotional intelligence in enhancing sport performance. **(25 marks)**

**Question 6**

Discuss any **five** traits of an emotionally intelligent marriage. **(25marks)**

**END OF EXAMINATION**