

#### MANICALAND STATE UNIVERSITY OF APPLIED SCIENCES

**FACULTY OF APPLIED SOCIAL SCIENCES**

**HUMAN RESOURCE MANAGEMENT DEPARTMENT**

**MANAGEMENT & LABOUR**

**CODE: HHRM111**

### SESSIONAL EXAMINATIONS

**MAY/JUNE 2019**

**DURATION: 3 HOURS**

**EXAMINER: MR N MUCHONGWE**

## INSTRUCTIONS & INFORMATION

1. *Answer questions 1 (compulsory).*
2. *Answer ANY* ***three*** *questions from section B*
3. *Total marks 100*

**SECTION A**

1. Briefly explain the following terms as used in management:
2. Vision statement [**5 marks]**
3. Effective delegation [**5 marks]**
4. Mission statement [**5 marks]**
5. Managerial roles [**5 marks]**
6. Managerial skills [**5 marks]**

**SECTION B**

1. Critically evaluate the relevance of the scientific management theory to present day business organisations. **[25 marks]**
2. a) Identify any **five** barriers to effective delegation [**5 marks]**

b) Outline the major differences between informal and formal organisations. [**10 marks]**

c) Briefly explain the utility of informal groupings in organisations of the 21st century [**10 marks]**

1. Critically assess the practical value of Maslow’s Needs Hierarchy in getting things done in an organisation. Give practical examples based on the extent to which they may be applied in an organization of your choice. **[25 marks]**
2. Discuss the main tenets of an effective organizational structure.

 **[25 marks]**

1. Griffin, RW. (2002) in his book, “Management,” looks at the key management function of control in detail. Discuss in detail all the aspects of control he covers. **[25 marks]**

**END OF EXAMINATION**